Your local IT support staff

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Phishing - link hover

Stanford Computer Science

*****SPAM***** Review Your CS Payroll Status

To: Undisclosed recipients;

Review Your CS Payroll Status

Review Payroll

Have a great day,
Stanford Computer Science

Phishing - url
Phishing - lock
228 emails received

9 ACCOUNTS SUCCESSFULLY ABUSED
3750 emails received

137 LIKELY COMPROMISED

Phishing is still the #1 threat to our security.
-- Michael Tran Duff, Stanford CISO & CPO, Sep 2021
Who

- Team of 8
- Local @ Gates Computer Science
- Independent of University IT and School of Engineering IT
- Basic CS Services
- Gates Building Network
- High Performance Computing (HPC) for Research and Teaching
- Full life-cycle support
What

- **Network:**
  - 2.6B flows / month; 1000 flows / second
  - 600-700TB / month; 1TB / hour
  - 5000 active devices / day
  - 600,000 remote IPs / day

- **Data Centers @ SLAC & Forsythe:**
  - 33 racks; 513 servers; 1275 GPUs
  - 33 network switches
  - Max RAM: 12TB; Total Storage: >5PB

- **Gates:**
  - 110 servers; 101 VMs; Desktop farm
  - 22 leaf switches, 6 core switches
https://support.cs.stanford.edu

**The thing to remember from this presentation**

Or email: action@cs.stanford.edu
Opening a support request (ticket)

Who

Where

What

Unique
Bad request

I cant connect to server. It is urgent for my project.
A better request

Hi!

My name is Johnny Bravo, CSID jbro. I work with professor Knuth. I am working from my campus residence, my current IP is 1.2.3.4. I am trying to ssh to xanon.stanford.edu, but I get a connection error (please see below).

My computer is registered as jbro-PC, my wireless MAC is aa:bb:cc:dd:ee:ff.

Johnny

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$ ssh xanon.stanford.edu

ssh: Could not resolve hostname xanon.stanford.edu: nodename nor servname provided, or not known
Basic CS Services

- **Account management - CSID**
  - Apply for one at [https://cs.stanford.edu/csid](https://cs.stanford.edu/csid)
  - Authentication for most resources here in CS
  - Manage it at [https://cs.stanford.edu/pedit](https://cs.stanford.edu/pedit)
  - Mail forwarding, Web page redirection, Contact information
  - Keep it up to date!

- **Xenon (xenon.stanford.edu)**
  - Linux Shell access via SSH

- **GIN - Gates Information Network**
  - Room scheduling within Gates Building, Waiver forms, Events, …
Email

- **Forwarding only** for @cs.stanford.edu
  - Set destination via [https://cs.stanford.edu/pedit](https://cs.stanford.edu/pedit)
  - Forward to xenon.stanford.edu, your Stanford account, GMail ...
  - Blank forwarding = **No** email
  - Note: can’t test forwarding from GMail to GMail

- **Spam filtering**
  - Mail through cs.stanford.edu is tagged if it looks like SPAM
  - Subject prefix *****SPAM*****

- **Phishing**
  - Happens regularly, becoming more sophisticated
  - Stanford/CSD-CF will **never** ask for your password via email
  - Don’t click on web links in email
  - Ask / open a ticket if you are not sure ([spam@cs.stanford.edu](mailto:spam@cs.stanford.edu))
Gates Building Network
Gates Building Network

“Network is the purest form of a shared resource”
-- Gerth 2018

Register your device at https://cs.stanford.edu/ip

- **Wired**
  - Register first
  - **Never** grab an IP address
  - State office, port number (TSO), group affiliation in your request
  - Do **not** run your own router / DHCP server

- **Wireless**
  - SSID “Stanford Visitor”: **no** registration, digitally off-campus
  - SSID “Stanford”: registration required
  - SSID “eduroam”: probably where you want to be
  - Do **not** run your own wireless network

- Connecting to Stanford networks requires **MinSec** compliance
Security

- Open research network (if we can keep it)
  - Your computer will be under attack as soon as it appears on the network
  - Default & easy to guess accounts compromised in 2 min - 2 hrs
  - Keep your software up-to-date

- Use strong passwords, and do not share them
  - Containing upper and lowercase letters, digits, punctuation
  - Password length is your friend
  - Password managers are ok (dashlane!), so are little notebooks
  - NEVER set easy “temporary” passwords

- MinSec (Minimum Security requirements)
  - [https://minsec.stanford.edu](https://minsec.stanford.edu)
  - Compliance for all devices connected to Stanford
  - Every time you work with a new dataset, check MinSec
https://support.cs.stanford.edu

The thing to remember from this presentation

Or email:

action@cs.stanford.edu
Useful links

- [https://support.cs.stanford.edu](https://support.cs.stanford.edu)
  - CSD-CF support portal

- [https://cs.stanford.edu/csdcf](https://cs.stanford.edu/csdcf)
  - These slides and other useful information

- [https://cs.stanford.edu/pedit](https://cs.stanford.edu/pedit)
  - CSID, email forwarding, and personal information

- [http://cs.stanford.edu/ip](http://cs.stanford.edu/ip)
  - Connect a new computer to the network

- [https://minsec.stanford.edu](https://minsec.stanford.edu)
  - Minimum Security Requirements